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C4 Logistics Corporate Social Responsibility Policy

Introduction

At C4 Logistics, we recognise the importance of Corporate Social Responsibility (CSR) as an integral part of our business strategy. We are committed to conducting our operations in a responsible and sustainable manner that benefits our stakeholders and the wider community. This policy outlines our dedication to social and environmental responsibility, aligning with our core values.

Our Core Values

At C4 Logistics, our core values guide our actions and decisions, shaping our commitment to responsible business practices.

We are your partner, someone you can rely on and trust. We understand the pressure to deliver.

- We will uphold the highest standards of integrity and ethics in all our business dealings.
- We will prioritise transparent communication and build strong, trust-based relationships with our stakeholders.

We put our customers and their logistics issues at the heart of our business – we understand you.

- We will actively listen to our customers, understand their unique challenges, and tailor our services to meet their needs.
- We are committed to continuous improvement based on customer feedback, ensuring the highest level of customer satisfaction.

We build long-term relationships based on trust – we get the job done.

- We will foster long-term partnerships with our clients, suppliers, and employees, built on trust and mutual respect.
- We are dedicated to delivering on our promises and exceeding expectations in the services we provide.

We focus on flexible services at great prices – we are always competitive.

- We will strive for flexible, cost-effective solutions without compromising on quality.
- We will regularly review and optimise our pricing structures to remain competitive in the market.

**Faster.
Smarter.
Guaranteed.**



We use technology to help our customers – we can track and trace your products.

- We will invest in and leverage cutting-edge technology to enhance the efficiency and transparency of our logistics services.
- We will actively seek solutions that contribute to reducing our environmental footprint.

We are never more than two hours away from our customers – we are on your doorstep 24/7, 365 days a year.

- We will maintain a responsive and accessible presence to meet the needs of our customers promptly.
- We will continuously evaluate and enhance our logistical infrastructure to ensure timely and reliable services.

We focus on keeping your business moving.

- We will prioritize sustainability initiatives that contribute to environmental conservation and reduce our ecological impact.
- We will actively engage in initiatives that support the communities in which we operate, fostering economic development and social well-being.

Environmental Responsibility:

C4 Logistics is committed to minimizing its environmental impact by:

- Implementing energy-efficient practices.
- Reducing waste and promoting recycling.
- Investing in sustainable and eco-friendly technologies.

Community Engagement:

C4 Logistics will actively engage with the community by:

- Supporting local charitable initiatives and community development projects.
- Encouraging employee volunteerism and community involvement.

Monitoring and Reporting:

C4 Logistics will regularly assess and report on its CSR initiatives, ensuring transparency and accountability. This policy will be reviewed on regular basis to ensure its continued relevance and effectiveness.

By adhering to this Corporate Social Responsibility policy, C4 Logistics aims to make a positive and lasting impact on society while upholding our values and commitment to excellence.

Signed by the Group Managing Director – Sébastien Barth

